

**AA Hotel Services**

Fanum House  
Basing View  
Basingstoke  
Hampshire  
RG21 4EA

**AAhotels.com**

January 2014

Dear Member

**AA Classification Certificate 2014**

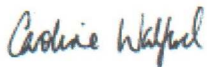
We are delighted to enclose your AA Classification Certificate for 2014. Your visit will take place in the normal cycle. In the event that your star rating changes during the year you will be sent a certificate to reflect this automatically.

You will have received your annual invoice, if applicable, by now and although this is not proof of payment we would like to thank you for your support during 2013 and very much hope that you will wish to continue with AA Recognition this year. Please only display your certificate if you are continuing with AA Recognition.

Questionnaires will be sent shortly. Please complete and return as these will be used to up-date your entries on theAA.com, mobile applications and relevant Guide Book.

2014 may continue to be a challenging year for many businesses. However, we are hopeful that by working together AA Hotel Services will continue to help raise standards and assist with the marketing of your establishment.

Yours sincerely,



Caroline Walford  
Customer Support Manager  
AA Hotel Services  
T: 01256 844455  
E: HotelServicesCustomerSupport@theAA.com



# Gold Star Award 2014

AA Gold Stars are awarded to the very best of  
Guest Accommodation within the 3,4 & 5 star ratings



Guest Accommodation

**The Sumner**  
**London W1**



RECOGNISING EXCELLENCE